

Seqwater Strategic Plan 2024-28



Our Vision

Water for Life - an innovative leader, delivering our most precious resource for generations to come.

Purpose

We provide a safe, sustainable and valued water supply on behalf of the South East Queensland community.

Strategic challenges

Key strategic challenges include:

- capital delivery and competing infrastructure pipeline priorities
- emerging water supply challenges
- financial sustainability
- social licence.

Performance

Seqwater's overall performance is measured by:

- organisational culture
- community trust
- customer satisfaction
- shareholder satisfaction
- financial performance.

Opportunities

Timely opportunities to further the strategic objectives of the business include:

- service delivery to customers
- our assets in the community
- shareholder value.

Contribution to Queensland Government objectives for the community

Good jobs:

Seqwater is committed to creating a great employment experience and opportunities in an adaptive, attractive organisation so its people can provide a great customer and community experience.

Better services:

A bulk water supply that is safe, sustainable and valued supports communities and underpins a strong and healthy economy. Seqwater is committed to delivering its essential services in a way that aligns with community values.

Great lifestyle:

Seqwater is committed to providing access to diverse recreation opportunities on its land and water storages without compromising its ability to provide safe, sustainable and valued water and catchment services.

Seqwater supports the Queensland Government's Sustainability and Environment, Social and Governance objectives including meeting greenhouse gas emissions reduction targets.

Seqwater is committed to collaborating with government, industry and its communities to protect and improve South East Queensland's drinking water supply catchments and uphold a positive culture of environmental responsibility and recognition of cultural heritage values.

South East Queensland's water resources and infrastructure are a key foundation for economic growth and regional development. Investment in the SEQ Water Grid and other water infrastructure support a strong economy and ensures water now and for future generations.

Seqwater's Reflect Reconciliation Action Plan sets a foundation for how it demonstrates Seqwater's commitment to a reconciliation journey with the Traditional Owners of the land, catchments, and waterways on which we operate.

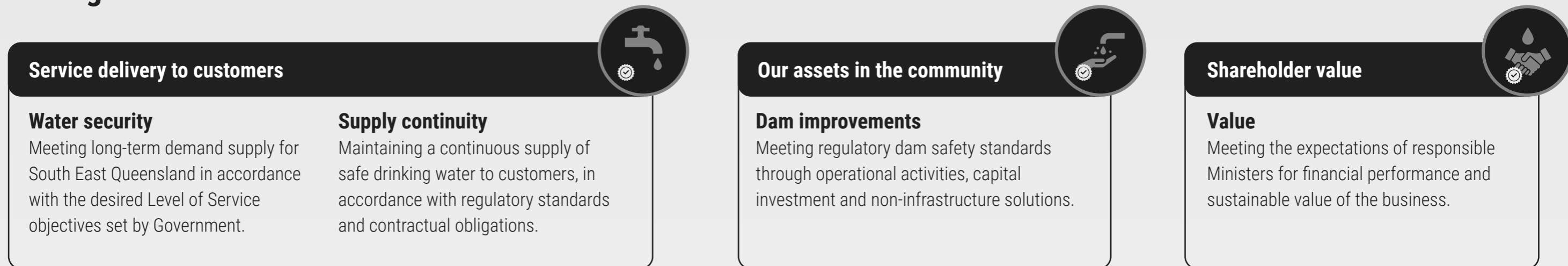
Seqwater's strategic framework

Seqwater has four focus areas that will ensure Seqwater's resources are directed toward high value activities that continue to improve core services and deliver against long-term strategic outcomes and achieve strategic objectives in pursuit of its Water for Life vision.

Strategic objectives



Strategic outcomes



Focus areas

