

## Technology, Information Management and Security

Seqwater is a critical part of the urban water supply chain in South East Queensland, delivering a safe, sustainable and valued bulk water supply for more than 3.6 million South East Queenslanders. We also supply water to around 1,200 irrigators and rural customers, supporting Queensland's agriculture and other industries.

We are always looking forward, planning for South East Queensland's water security future and investing in and operating a vast range of water supply assets.

Our operations extend from Gympie in the north, to the New South Wales borders in the south, and in the coming years will expand beyond the base of the Toowoomba ranges with the construction of the Toowoomba to Warwick pipeline.

We are one of the largest land managers in South East Queensland and one of the most geographically diverse water businesses in Australia, with many sites comprising significant natural and cultural heritage values.

On behalf of our communities, we provide important catchment health management, access to diverse recreation opportunities, and provide important flood mitigation services that contribute to the liveability and prosperity of South East Queensland.

**We are committed to effective and secure digital technology that enables our workforce and connects our customers**

### To demonstrate our commitment, we will:

- seek to empower our workforce with contemporary and effective tools, systems and services
- evolve technology and services that promote collaboration and facilitate access to data and information when and where it is required]
- maintain a secure technological ecosystem for our network, assets and information repositories
- identify and progress technological and automation opportunities that improve workforce safety
- mature our information and data management practices to support reliable reporting and effective decision making.

We will meet the objectives of our Strategic Plan, be guided by best practice principles and comply with obligations and engineering standards.

This Policy aligns to our values of care, respect, courage and integrity which supports everything we do at Seqwater.

This Policy applies to all our employees and contractors and to any person or organisation that acts for or represents us.

**Mr Neil Brennan**  
Chief Executive Officer

25 May 2023

**Honourable Dr David Hamill AM**  
Chairperson

25 May 2023